



## **2016 TRAINING REPORT SUMMARY**

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**Prepared By: Tammie Amsbaugh and Caitlin Owens, Center for Disabilities and Development**

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# COMMUNITY CONNECTIONS SUPPORTING REENTRY

## SECOND ROUND TRAINING SUMMARY

### BACKGROUND

The *Community Connections Supporting Reentry* trainings are funded by a Statewide Recidivism Reduction Grant from the U.S. Department of Justice, Bureau of Justice Assistance, and are a collaboration between the Department of Corrections and Department of Human Services. Staff from the University of Iowa's Center for Disabilities and Development provided technical assistance towards the development and execution of the trainings. The trainings will be conducted a total of 24 times between February 2016 and April 2017, three times in each of Iowa's eight judicial districts. The training objectives are for attendees to:

1. Develop an understanding of the challenges faced by individuals and their families as they reenter the community after incarceration;
2. Learn how the corrections and community service systems operate, including information about services and supports available;
3. Establish connections between the corrections and community service systems.

### SECOND ROUND TRAINING SUMMARY

The second round of *Community Connections Supporting Reentry* trainings were conducted in October 2016. As with the first round of trainings conducted in February and March of the same year, the training was offered in each of Iowa's eight judicial districts. The total attendance across all eight trainings was 446. Several individuals attended multiple trainings during this round, bringing the unduplicated total to 421. Attendance ranged from 32 in Decorah to 70 in Anamosa. A total of 888 individuals attended the sixteen trainings that were conducted in 2016, for an unduplicated total of 776. Staff from a total of 145 unique prison facilities, community corrections districts, community service organizations, state agencies, and others attended the second round of trainings, and the unduplicated total from both rounds is 221.

Little was changed from the first round in terms of the content of the training, but more time was spent preparing speakers and on a consistent outline for each training, and the length of the training was reduced in order to adjourn before lunch. Overall the shortened length was good, though several attendees commented on the lack of refreshments and some still found it to either be too long, or felt as if too much information was squeezed into too short a time. Unlike the last round all trainings followed the same general format with a lived experience panel, corrections panel, and community provider panel. Large group discussions and time for networking varied based on the training.

Overall the responses to post-training surveys were very positive with 87% of those who filled out the survey expressing satisfaction with the training meeting its objectives, the training components and speakers, and the resource guide. Similar to the first round of trainings many evaluations positively discussed the lived experience panel. Commenters also noted appreciating time for discussion and networking, and positively commented on the resource guide and information shared at the training.

Areas for improvement based on the results of the evaluation and observation of the facilitators would be more time for networking and ensuring the room set-up is conducive to large group discussion and interaction. Several of the trainings included an extended break for informal networking which seemed to be used well and appreciated by most in attendance. One final round of this training will be conducted in April 2017. Upon completion of the final eight trainings a curriculum will be finalized so this training can be replicated by the Departments of Corrections and Human Services in the future.

## SECOND ROUND TRAINING ATTENDANCE AND SATISFACTION

A total of 446 community providers, Department of Corrections staff, persons with lived experience, and community members attended the second round of *Community Connections Supporting Reentry* trainings held in October 2016. Several individuals attended multiple trainings during this round, bringing the unduplicated total to 421. The charts below show the total number of attendees broken down by type and the total number of attendees at each training. More specific information about each training begins on page nine of this report.

### TOTAL ATTENDANCE – ALL TRAININGS

|                                       |            |
|---------------------------------------|------------|
| <b>Community Provider</b>             | <b>283</b> |
| Mental Health and Disability Services | 79         |
| Employment Services                   | 40         |
| Integrated Health Home                | 36         |
| Substance Use Disorder Services       | 30         |
| Healthcare Organization               | 16         |
| Advocacy Organization                 | 15         |
| Aging Services                        | 15         |
| Housing Services                      | 15         |
| Local Government & Law Enforcement    | 11         |
| State Agency                          | 12         |
| Other                                 | 14         |
| <b>Department of Corrections</b>      | <b>144</b> |
| Community Corrections                 | 71         |
| Prisons Corrections                   | 63         |
| Central Office                        | 10         |
| <b>Person with Lived Experience</b>   | <b>12</b>  |
| <b>Community Member</b>               | <b>7</b>   |
| <b>Grand Total</b>                    | <b>446</b> |

### ATTENDANCE BY TRAINING

| Training Location | Judicial District | Date     | Total Attendance |
|-------------------|-------------------|----------|------------------|
| Clarinda          | Fourth            | 10/4/16  | 66               |
| Creston           | Fifth             | 10/6/16  | 60               |
| Okoboji           | Third             | 10/11/16 | 49               |
| Mason City        | Second            | 10/12/16 | 54               |
| Decorah           | First             | 10/18/16 | 32               |
| Anamosa           | Sixth             | 10/20/16 | 70               |
| Muscatine         | Seventh           | 10/27/16 | 60               |
| Fairfield         | Eighth            | 10/28/16 | 55               |

A total of 424 evaluation surveys were distributed electronically in the second round of trainings and 275 completed surveys were returned for a response rate of 65%. The “Overall Satisfaction” table was tabulated by taking the responses from the questions that pertained to the resource guide, those about the training, and then combining them for the overall satisfaction.

### OVERALL SATISFACTION – SECOND ROUND

|                | Satisfied | Neutral | Dissatisfied |
|----------------|-----------|---------|--------------|
| Training       | 85%       | 9%      | 6%           |
| Resource Guide | 93%       | 4%      | 3%           |
| Overall        | 87%       | 8%      | 5%           |

## OVERALL TRAINING ATTENDANCE AND SATISFACTION – BOTH ROUNDS

The two attendance tables below show the total attendance for the second round of trainings broken down by attendee type and the total number of attendance at each training.

| <b>TOTAL ATTENDANCE – ALL TRAININGS</b> | <b>FIRST<br/>ROUND</b> | <b>SECOND<br/>ROUND</b> |
|---|------------------------|-------------------------|
| <b>Community Provider</b>               | <b>260</b>             | <b>283</b>              |
| Mental Health and Disability Services   | 113                    | 79                      |
| Employment Services                     | 20                     | 40                      |
| Integrated Health Home                  | 42                     | 36                      |
| Substance Use Disorder Services         | 25                     | 30                      |
| Healthcare Organization                 | 11                     | 16                      |
| Advocacy Organization                   | 16                     | 15                      |
| Aging Services                          | 8                      | 15                      |
| Housing Services                        | 2                      | 15                      |
| Local Government & Law Enforcement      | 5                      | 11                      |
| State Agency                            | 14                     | 12                      |
| Other                                   | 4                      | 14                      |
| <b>Department of Corrections</b>        | <b>165</b>             | <b>144</b>              |
| Community Corrections                   | 97                     | 71                      |
| Prisons Corrections                     | 48                     | 63                      |
| Central Office                          | 20                     | 10                      |
| <b>Person with Lived Experience</b>     | <b>17</b>              | <b>12</b>               |
| <b>Community Member</b>                 | <b>--</b>              | <b>7</b>                |
| <b>Grand Total</b>                      | <b>442</b>             | <b>446</b>              |

| <b>ATTENDANCE BY JUDICIAL DISTRICT</b> |                      |                      |              |
|--|----------------------|----------------------|--------------|
| <b>DISTRICT</b>                        | <b>ROUND<br/>ONE</b> | <b>ROUND<br/>TWO</b> | <b>TOTAL</b> |
| <b>First</b>                           | 48                   | 32                   | 80           |
| <b>Second</b>                          | 46                   | 54                   | 100          |
| <b>Third</b>                           | 28                   | 49                   | 77           |
| <b>Fourth</b>                          | 35                   | 66                   | 101          |
| <b>Fifth</b>                           | 85                   | 60                   | 145          |
| <b>Sixth</b>                           | 66                   | 70                   | 136          |
| <b>Seventh</b>                         | 45                   | 60                   | 105          |
| <b>Eighth</b>                          | 89                   | 55                   | 144          |
|  | <b>442</b>           | <b>446</b>           | <b>888</b>   |

Across both rounds of training a total of 823 evaluation surveys were distributed electronically and 457 completed surveys were returned for a response rate of 56%. The response rate in the first round was 46%, and rose slightly in the second round to 65%. The “Overall Satisfaction” table was tabulated by taking the responses from both rounds to the questions that pertained to the resource guide, those about the training, and then combining them for the overall satisfaction.

### OVERALL SATISFACTION – ALL TRAININGS

|                       | <b>Satisfied</b> | <b>Neutral</b> | <b>Dissatisfied</b> |
|-----------------------|------------------|----------------|---------------------|
| <b>Training</b>       | 85.5%            | 9%             | 5.5%                |
| <b>Resource Guide</b> | 93%              | 4%             | 3%                  |
| <b>Overall</b>        | 87%              | 8%             | 5%                  |

## AGENCIES, ORGANIZATIONS, AND DEPARTMENTS REPRESENTED

Staff from a total of 145 unique prison facilities, community corrections districts, community organizations, and state agencies attended the second round of *Community Connections Supporting Reentry* trainings.

|  |   |  |
|--|---|--|
| 1st Judicial District DCS                  | Family Resources                          | Northern Lights Alliance                 |
| 2nd Judicial District DCS                  | First Resources Corporation               | Northwest Iowa Care Connection           |
| 3rd Judicial District DCS                  | Fort Dodge Correctional Facility          | Optimae Life Services                    |
| 4th Judicial District DCS                  | Four Oaks                                 | Orchard Place                            |
| 5th Judicial District DCS                  | Fresh Start/Rise Prison Ministry          | Ottumwa Crisis Center & Women's Shelter  |
| 6th Judicial District DCS                  | Goodwill - Helms Career Center            | Plains Area Mental Health                |
| 7th Judicial District DCS                  | Goodwill of the Heartland                 | Prairie Ridge Integrated Behavioral      |
| 8th Judicial District DCS                  | Green Hills Area Education Agency         | Healthcare                               |
| AARP                                       | Hamilton County                           | PROMISE JOBS                             |
| Abbe Center for Community Mental Health    | Heart of Iowa Region                      | Proteus                                  |
| Alcohol and Drug Dependency Services of    | Heartland Family Service                  | Pursuit of Independence                  |
| Southeast Iowa                             | Henry County Transition Link              | Rolling Hills Community Services Region  |
| Allamakee County Social Services           | Hillcrest Family Services                 | Seasons Center for Behavioral Health     |
| American Home Finding                      | Home Forward Iowa                         | Self-Awareness, LLC                      |
| Amerigroup Iowa                            | Hope4Iowa Crisis Call Line                | Shelter House                            |
| AmeriHealth Caritas of Iowa                | Howard County Social Services             | Sieda Community Action                   |
| Anamosa State Penitentiary                 | Indian Hills Community College            | Sioux Rivers Region                      |
| Area Substance Abuse Council, Inc          | Iowa Correctional Facility for Women      | South Centra Iowa Community Action       |
| Audubon County                             | Iowa Department for the Blind             | South Central Behavioral Health Region   |
| Beje Clark Residential Center              | Iowa Department of Public Health          | Southern Iowa Mental Health Center       |
| Benton County Sheriff's Department         | Iowa Focus                                | Southeast Iowa Link MHDS Region          |
| Boys Town                                  | Iowa Medical and Classification Center    | Southwest Iowa MHDS Region               |
| Bridgeview Community Mental Health Cntr    | Iowa State Penitentiary                   | Spencer Hospital                         |
| Cedar County Community Services            | Iowa State University Extension and       | State Public Defenders Office            |
| Cedar Valley Friends of the Family         | Outreach                                  | Tanager Place                            |
| Central Iowa Community Services            | Iowa Vocational Rehabilitation Services   | The Human Touch                          |
| Central Office - Department of Corrections | Iowa Western Community College            | Transitional Services of Iowa            |
| Cherokee County Juvenile Court Services    | Iowa Workforce Development                | Trinity New Horizons                     |
| Child Health Specialty Clinic              | Johnson County                            | U.S. Attorney's Office                   |
| Children & Families of Iowa                | Just in Time Jail Ministries              | UnitedHealthcare of Iowa                 |
| City of Muscatine                          | Keokuk County Community Services          | UnityPoint Health-Berryhill Center       |
| Clarinda Correctional Facility             | Kimberly Gamm Behavioral Services         | Upper Des Moines Opportunity Inc         |
| Clinton County Community Services          | Kossuth County                            | Vera French Community Mental Health Cntr |
| Community Action of Eastern Iowa           | Lids Christian Center                     | Washington County Outreach               |
| Community Support Advocates                | Linn County Community Services            | Waubonsie Mental Health Center           |
| Compass Pointe                             | Linn County Public Health                 | WCDC, Inc.                               |
| Counseling Associates                      | Mahaska Health Partnership                | WellSource                               |
| County Social Services                     | MATURA Action Corporation                 | West Central Community Action            |
| Crisis Intervention & Advocacy Center      | Mercy Medical Center - North Iowa         | Winneshiek County Sheriff's Office       |
| CROSS Region                               | MHDS of East Central Io                   | Women at the Well United Methodist       |
| Crossroads Behavioral Health Services      | Milestones Area Agency on Aging           | Church                                   |
| Dept. of Human Services, MHDS Division     | Mitchell County Social Services           | Woodward Community Based Services        |
| Department of Veterans Affairs             | Mount Pleasant Correctional Facility      | Zion Recovery Services                   |
| Department on Aging                        | Muscatine Center for Social Action (MCSA) |  |
| Disability Rights Iowa                     | Muscatine County Board of Supervisors     |  |
| Eastern Iowa MHDS Region                   | Muscatine County Community Services       |  |
| Elderbridge Agency on Aging                | Muscatine County Jail                     |  |
| Evelyn K Davis Center for Working Families | Muscatine County YMCA                     |  |
| Eyerly Ball Community Mental Health Cntr   | Muscatine Municipal Housing Authority     |  |
| Faith Outreach Ministries                  | Newton Correctional Facility              |  |
| Families First                             | North Iowa Area Community College         |  |
| Families, Inc                              | Northeast Iowa Behavioral Health          |  |
| Family Alliance for Veterans               | Northeast Iowa Peace and Justice Center   |  |



## **TENTATIVE THIRD ROUND SCHEDULE AND LOCATIONS**

*Please note dates and locations are tentative*

### **APRIL 2017**

#### **Week of April 3-7**

##### **Central Iowa**

**Des Moines/Newton** (Fifth Judicial District)

**Tama** (Sixth Judicial District)

#### **Week of April 17-21**

**Sioux City** (Third Judicial District)

**Boone** (Second Judicial District)

**Atlantic** (Fourth Judicial District)

#### **Week of April 24-28**

**Dubuque** (First Judicial District)

**Clinton** (Seventh Judicial District)

**Burlington** (Eighth Judicial District)

Please contact Tammie Amsbaugh ([tamara-amsbaugh@uiowa.edu](mailto:tamara-amsbaugh@uiowa.edu)) or Caitlin Owens ([caitlin-owens@uiowa.edu](mailto:caitlin-owens@uiowa.edu)) for more information about this report or upcoming trainings.

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